



FAULT REPORT FORM

Return of Faulty Unit

Please include this form with the faulty unit

To: Technical Dept., Michael Stevens & Partners Ltd, Invicta Works, Elliott Road, Bromley, Kent BR2 9NT UK
Telephone: +44 (0)20 8460 7299 Fax: +44 (0)20 8460 0499 email: technical@michael-stevens.com

Your details:

Name:

Department:

Company Name:

Telephone number:

Fax number:

Email address:

Company postal address:

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Make and model of unit:

Serial Number:

Fault Returns Number

(to be obtained by telephoning 020 8460 7299)

Is this a warranty return? Yes/No

Fault description

Brief description of the fault including the environment the unit was operating in and if any electrical failures, surges or brownouts were noted before it occurred.

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Before packing the unit please see the note on Dispatch, Returns & Conditions of Sale at our web site: www.michael-stevens.com. IT IS IMPORTANT THAT RETURN UNITS ARE ADEQUATELY PACKED AS DAMAGE IS NOT COVERED BY WARRANTY.